



JOB OPENING

Position: Technical Service Project Representative Western Region
Location: Western Region

Position Summary:

Position provides on-site technical support to Viance, LLC's wood preserving customer base in the Western United States and Canada.

Occupational Responsibilities

This position provides Viance, LLC customers with a variety of detailed technical services in the areas of quality control, analytical support, processing and cost optimization, health and safety, and environmental compliance. Services are provided on-site at wood preservation production facilities throughout the Western United States and Canada. Customer support may also be required in other parts of North America. The position reports to Viance, LLC Technical Services Group and Corporate Management in Charlotte, NC.

Description of Tasks

- Maintain exemplary level of knowledge regarding Viance, LLC products and services
- Maintain current knowledge of wood treating practices and procedures
- Troubleshoot and assist in problem solving of customer issues with Technical Service Group
- Assist with onsite technical evaluations
- Assist in compliance factors at customer sites
- Coordinate with customer service regarding customer specific issues
- Organize and deliver presentations
- Prepare written reports to customers
- Maintain Reports to Management
- Office duties performed in a home based environment
- Work independently and manage projects timely with limited supervision
- Extensive travel

Qualifications

- One year experience in Wood Preservation
- Experience in MS Office
- Ability to travel (domestic and internationally)
- Knowledge of OSHA and Company Safety Standards
- Interpersonal skills-ability to interact with many levels of employees
- Excellent written and oral communication skills

Education

- BS in Forest Products, Wood Science or equivalent experience

Physical Demands

- Stress resilient
- Be able to sit for several hours at computer or phone
- Frequent travel
- Industrial Environments

ENVIRONMENTAL CONDITIONS

- Varied

Please send resumes to:
Human Resources Manager
Viance, LLC
200 East Woodlawn Road Suite 350
Charlotte, NC 28217
Fax 704-971-6834
hr@viance.net
treatedwood.com

EEO MFVD EMPLOYER